

March 13, 2020

Dear Rancho Cordova Residents and Businesses:

COVID-19, also known as the coronavirus, is dominating the news right now. I wanted to let you know what your city government is doing during this unprecedented time.

First, please know that the City Council, city staff and I are working with neighboring cities, the County Health Department, state and federal government and other organizations to ensure we have the most up-to-date information and direction to make decisions affecting the city. The County Health Department is the lead agency with the most current information, which you can find at covid19.SacCounty.net.

Second, I wanted to take this time to update you on what the city is doing to help mitigate the spread of coronavirus.

City Hall is Open

All of our offices are currently open to the public Monday - Friday between 8 AM and 5 PM. However, we do have online services available at CityofRanchoCordova.org, and we encourage the use of them.

Our Rancho Cordova Police Department's (RCPD) public safety efforts continue 24/7. The police station will remain open Monday - Friday between 9 AM and 5 PM, and you may still file a police report in person but we highly encourage using the online reporting system [here](#).

Cleanliness

We know that cleanliness is the key to limiting the spread of coronavirus. City Hall, our police station, Neighborhood Services and other buildings, especially the public areas, are getting an even more thorough cleaning each day, including disinfecting much-used surfaces.

Hand sanitizing stations are located in City Hall, our police station and in Neighborhood Services, and we are monitoring them frequently to ensure they are stocked for use by our visitors.

Impacted Services

At this time, we will not be issuing permits for large gatherings.

Events

Based on guidance from the Centers for Disease Control (CDC) and the California Department of Public Health, Sacramento County announced on March 12, 2020 its recommendation that non-essential gatherings with more than 250 people should be postponed or canceled at least until the end of March in order to slow the transmission of COVID-19. Smaller events may proceed if organizers can implement social distancing of six feet per person. In addition, gatherings of individuals who are at higher risk for severe illness from COVID-19 should be limited to no more than 10 people.

City-sponsored events will adhere to these guidelines, and we are encouraging our community partners to adhere to these guidelines, as well. Go [here](#) for our latest events newsletter and [here](#) for a list of events and their status.

In addition, at City Council meetings, we will implement social distancing guidelines.

Cordova Recreation & Park District (CRPD)

CRPD has provided information [here](#) regarding the status of their recreation programs and events.

Community Partners

School districts, colleges and universities, churches and other community partners are following guidelines set forth by the CDC and the County Health Department to make decisions affecting their organizations. We recommend reaching out to these organizations for firsthand information from them.

At this time, we know that all public schools in Sacramento County will be closed for at least three weeks. More information will be forthcoming about supporting our students who are receiving free or reduced meals and other services from the schools.

I want to emphasize that this is not a time to panic; it's a time to use common sense. There are some simple things you can do to mitigate the spread of coronavirus:

- Wash your hands often with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are sick. Stay home when you are sick.
- Cover your cough and your sneeze.
- Clean and disinfect frequently touched objects and surfaces.

Comprehensive and up-to-the-minute information about COVID-19/Coronavirus can be found at Covid19.SacCounty.net or CDC.gov/coronavirus. You can also visit our website at CityofRanchoCordova.org/coronavirus for city-specific updates.

This situation is fluid, but we are monitoring it very closely and will be sending periodic updates. Working together, we can do our part to prevent the spread of coronavirus.

Sincerely,

Cyrus Abhar

City Manager