COVID-19 UPDATE
March 17, 2020

Dear Rancho Cordova Residents and Businesses:

Your city continues to work very closely with neighboring cities, the County Health Department, as well as the state and federal government to ensure we have the most up-to-date information to make decisions affecting the city during this unprecedented time.

On Friday, we sent you a letter to let you know what your city is doing in response to the coronavirus pandemic. I want to provide you with a brief update:

Impacted Services

- While City Hall remains open, we have modified our counter service and are limiting all in-person interactions. You may drop off documentation for permits and other submittals at City Hall, and a city staff member will work on your request and contact you via telephone or email if there are any questions.
- Our Rancho Cordova Police Department’s public safety efforts continue 24/7. However, the police station counter is also modifying its counter service and halting in-person police reports and Live Scan services. Services related to towing and parking are still available. If you need to file a police report, please do so online at RanchoCordovaPD.com.
- We are still conducting residential building inspections, but building inspectors are minimizing entry into private residential homes for the health and safety of everyone.

Events

- On Sunday, March 15, the Centers for Disease Control announced its recommendation that for the next 8 weeks, organizers (whether groups or individuals) cancel or postpone in-person events with 50 or more people throughout the United States. On Monday, March 16, President Trump changed that recommendation to events with 10 people or more. Late Monday night, March 16, Governor Newsom issued further guidance by prohibiting all gatherings of any size, effective immediately.
- Aligning with this recommendation, all city-sponsored events and events planned to take place at City Hall have been canceled or postponed through April 13th. Please see the city’s events calendar for more information. Please note that we are recommending that our community partners adhere to these guidelines, as well.
- The March 24 City Council Work Session will be canceled. Regular City Council meetings will be held as planned, and we will implement social distancing guidelines at these meetings. We also encourage those who wish to view the meeting to watch the livestream here.

Community Partnerships

- Local school districts are providing students with free breakfast and lunch during school closures. Information about how and where to pick up these meals can be found via these links:
  - Folsom Cordova Unified School District
  - Sacramento City Unified School District
Elk Grove Unified School District

Food Pantries in the city are also supporting residents and are open:

- Cordova Community Food Locker, 10497 Coloma Road, Monday/Wednesday/Friday, 9:30 AM – 1:20 PM
- Rancho Cordova UMC Food Pantry, Tuesday, March 17, 10-11:30 AM, 2101 Zinfandel Drive
- Meals on Wheels for Seniors

This situation is changing rapidly, but we will continue to provide you with key updates as information changes. In the meantime, please know that the Sacramento County Health Department is the lead agency with the most current information for the Sacramento region, which you can find at covid19.SacCounty.net. For city-specific information, visit CityofRanchoCordova.org/coronavirus.

Lastly, the President issued the tips below to reduce the spread of coronavirus. It is critical that we follow these guidelines, which will help keep us all healthy and safe.

Sincerely,

Cyrus Abhar
City Manager

The President’s Coronavirus Guidelines for America:
15 Days to Slow the Spread

1) Listen to and follow the directions of your state and local authorities.

2) If you feel sick, stay home. Do not go to work. Contact your medical provider.

3) If your children are sick, keep them at home. Do not send them to school. Contact your medical provider.

4) If someone in your household has tested positive for the coronavirus, keep the entire household at home. Do not go to work. Do not go to school. Contact your medical provider.

5) If you are an older person, stay home and away from other people.

6) If you are a person with a serious underlying health condition that can put you at increased risk (for example, a condition that impairs your lung or heart function or weakens your immune system), stay home and away from other people.

7) Even if you are young, or otherwise healthy, you are at risk and your activities can increase the risk for others. It is critical that you do your part to stop the spread of the coronavirus:
   a. Work or engage in schooling from home whenever possible.
   b. If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services and pharmaceutical and
food supply, you have a special responsibility to maintain your normal work schedule. You and your employers should follow CDC guidance to protect your health at work.

c. Avoid social gatherings in groups of more than 10 people.
d. Avoid eating or drinking in bars, restaurants, and food courts – use drive-thru, pickup, or delivery options.
e. Avoid discretionary travel, shopping trips, and social visits.
f. Do not visit nursing homes or retirement or long-term care facilities unless to provide critical assistance.

8) Practice good hygiene:
   a. Wash your hands, especially after touching any frequently used item or surface.
   b. Avoid touching your face.
   c. Sneeze or cough into a tissue, or the inside of your elbow.
   d. Disinfect frequently used items and surfaces as much as possible.

* School operations can accelerate the spread of the coronavirus. Governors of states with evidence of community transmission should close schools in affected and surrounding areas. Governors should close schools in communities that are near areas of community transmission, even if those areas are in neighboring states. In addition, state and local officials should close schools where coronavirus has been identified in the population associated with the school. States and localities that close schools need to address childcare needs of critical responders, as well as the nutritional needs of children.

** Older people are particularly at risk from the coronavirus. All states should follow Federal guidance and halt social visits to nursing homes and retirement and long-term care facilities.

*** In states with evidence of community transmission, bars, restaurants, food courts, gyms, and other indoor and outdoor venues where groups of people congregate should be closed.